

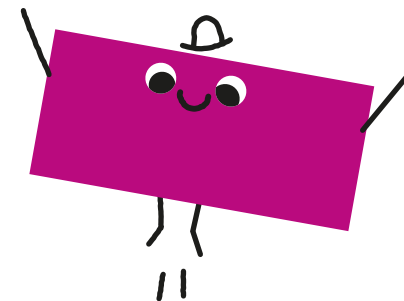
YOUNG LIVES vs CANCER



YOUNG LIVES vs CANCER

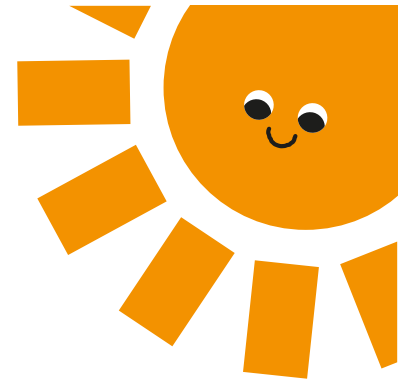
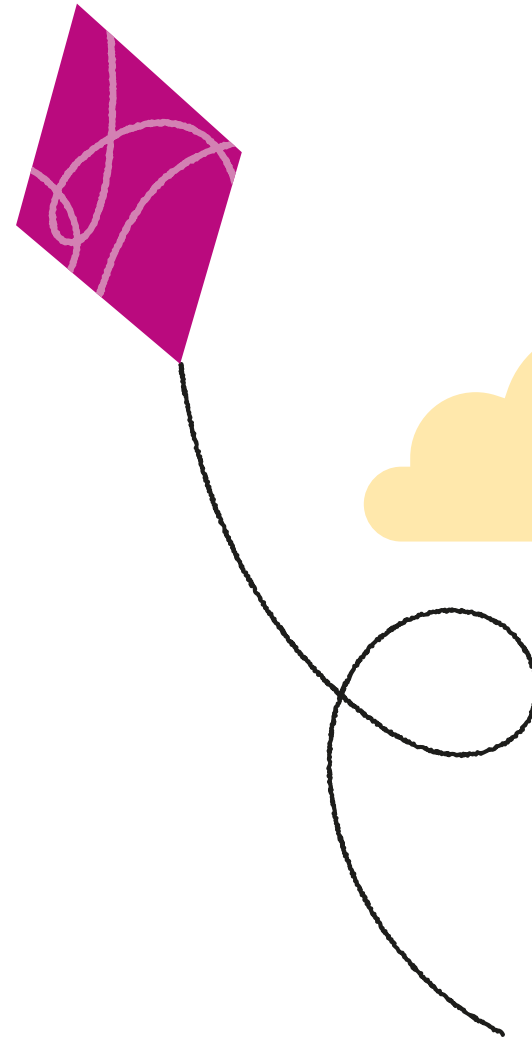
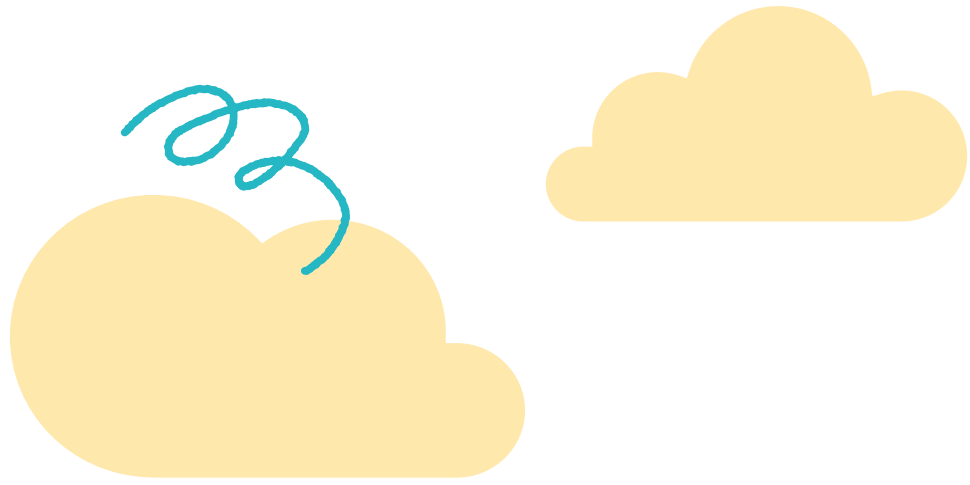
AND ME

A guide for younger children

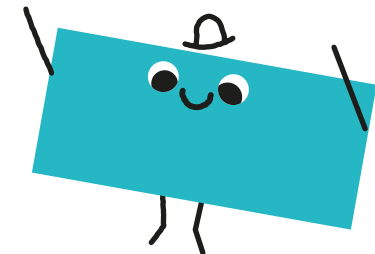


Printed July 2024. To be reviewed July 2027.

Young Lives vs Cancer is an operating name of CLIC Sargent Cancer Care for Children, a registered charity in England and Wales (1107328) and in Scotland (SC039857). 23081c

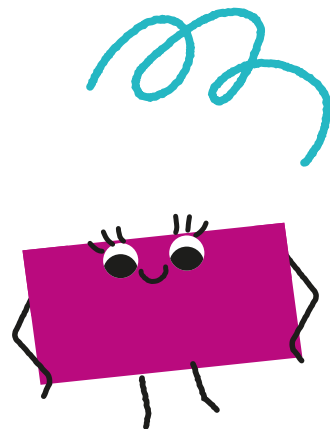


This guide is suitable for five to eight year olds,
and anyone else who's looking for information about
Young Lives vs Cancer that's easier to understand.

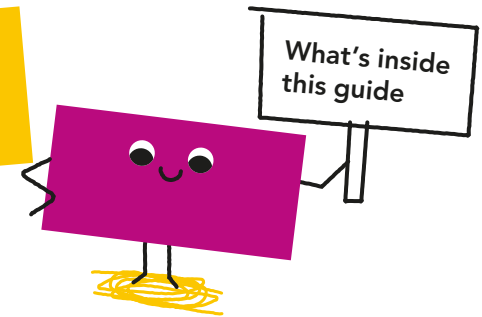


A big thank you!

The team at Young Lives vs Cancer would like to say a big thank you to everyone who helped to create this resource, especially children with experience of cancer and their parents and carers.



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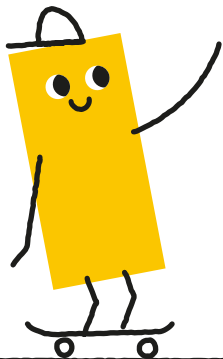


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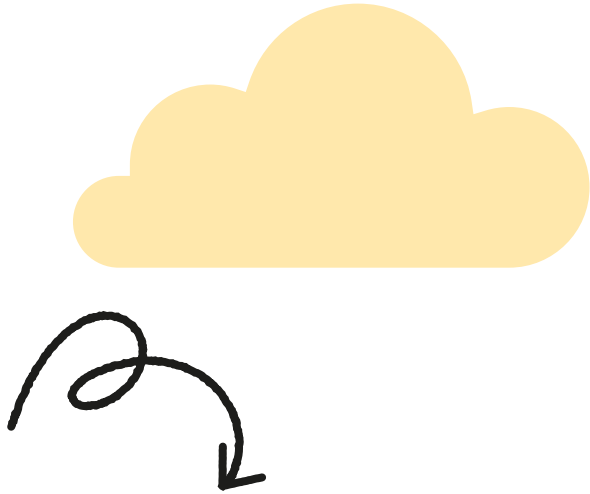
Hi, we're **Young Lives vs Cancer!**

We're a charity that helps children and young people with cancer, and their families, with lots of things they might need.

Our job is to make sure you get the right help at the right time to make things easier for you and your family.



What is a charity?

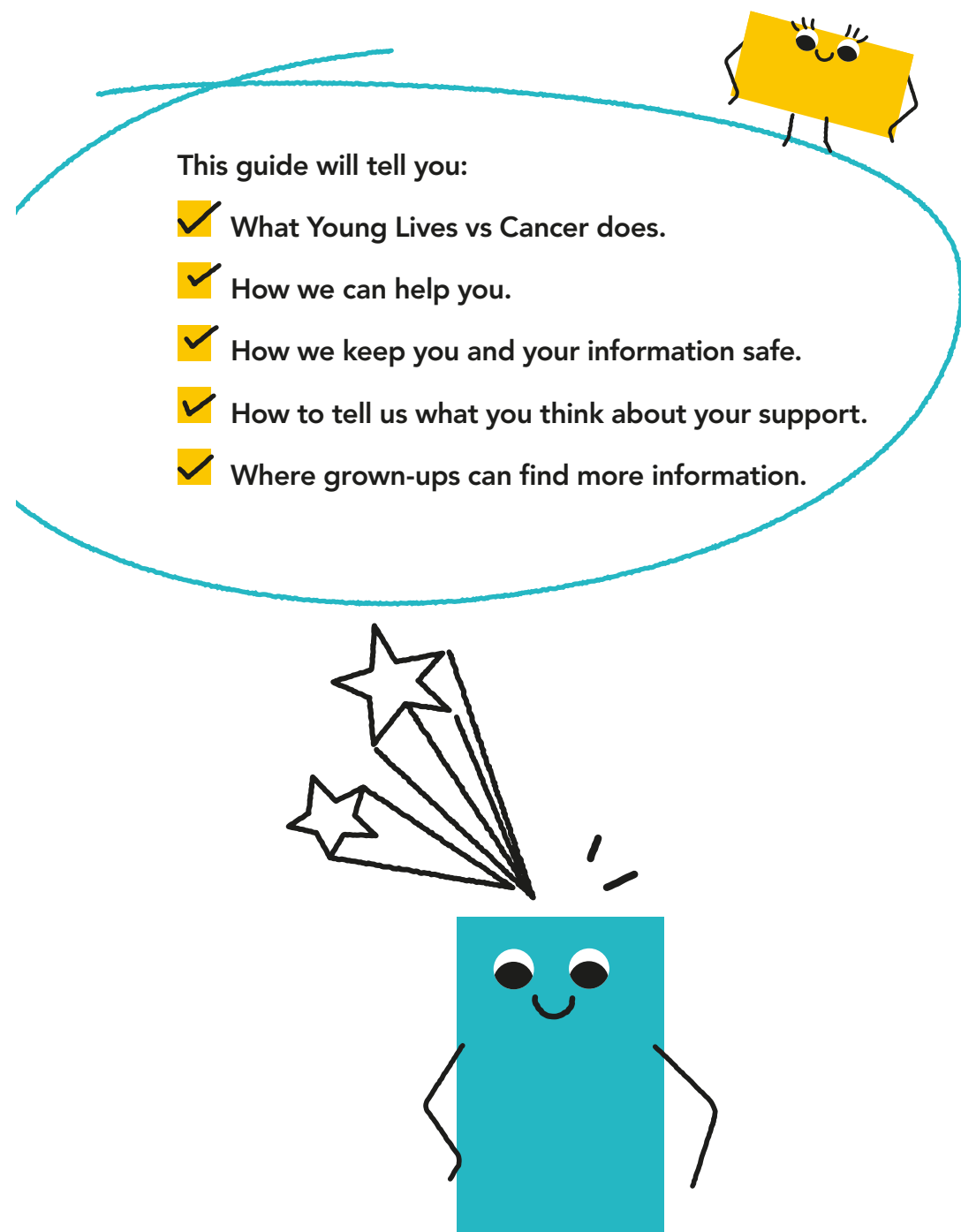
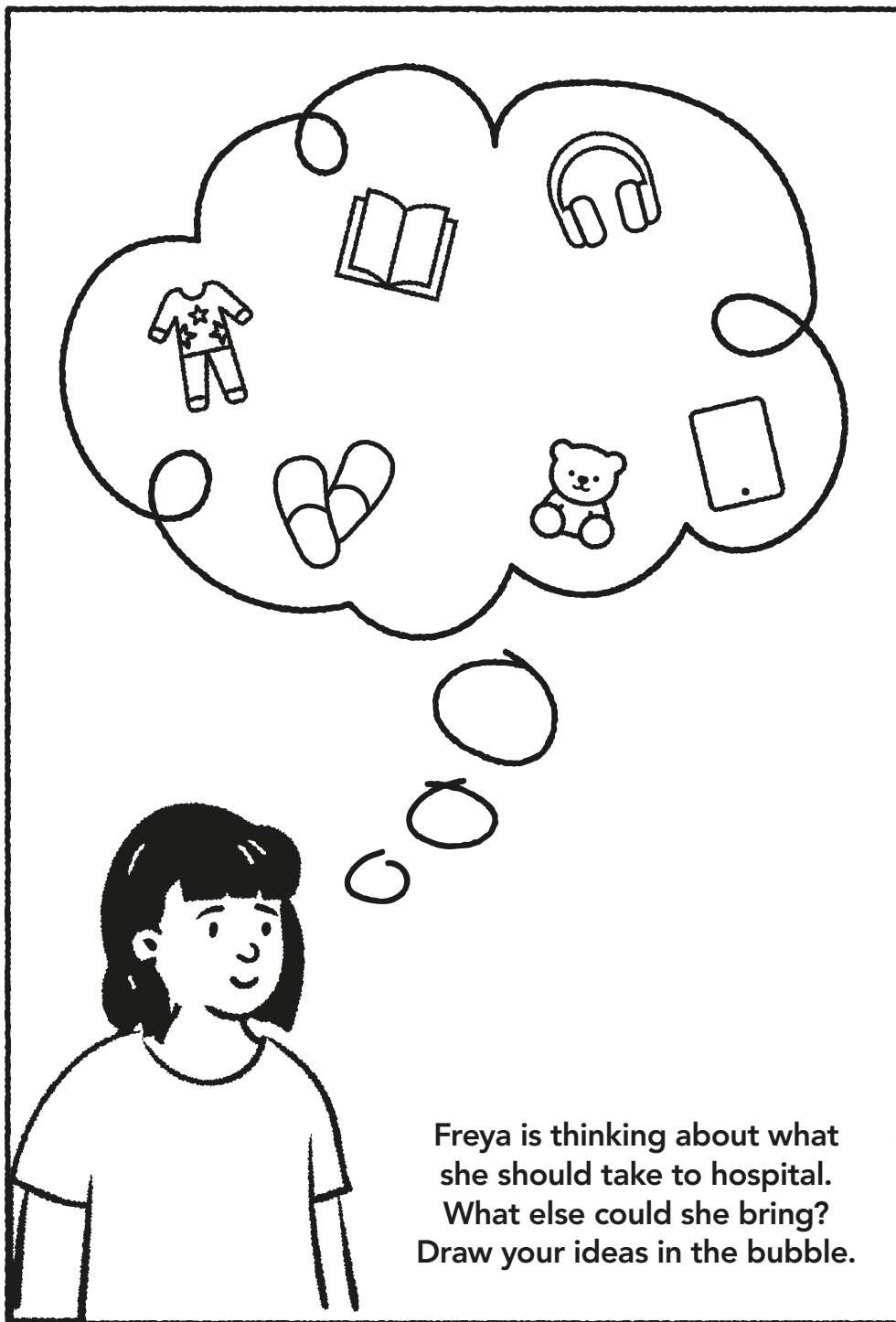


Charities are set up to help people. To do this, we need money, and Young Lives vs Cancer gets money by fundraising.

This means lots of people give us some of their money and we collect it together to pay for different types of help you and other children with cancer might need.

Sometimes people we have helped fundraise for us. They might do an activity or challenge and ask their friends and family to sponsor them. Your grown-ups can show you some of the things people do by looking at our website: [younglivesvscancer.org.uk/fundraising-ideas](https://www.younglivesvscancer.org.uk/fundraising-ideas)





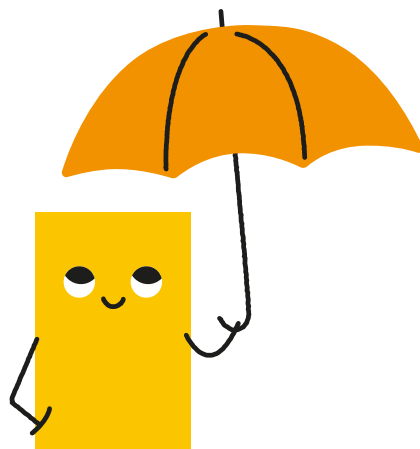
How we can help you

If you've just found out you have cancer, you might have lots of questions about what it means and what will happen next.

You might be thinking about:

- ✓ Having treatment in hospital.
- ✓ Being away from home.
- ✓ When you can play with your friends.
- ✓ When you can go back to school.

We can answer your questions and help you understand what will happen.



We need to collect certain data to be able to provide services to your child.

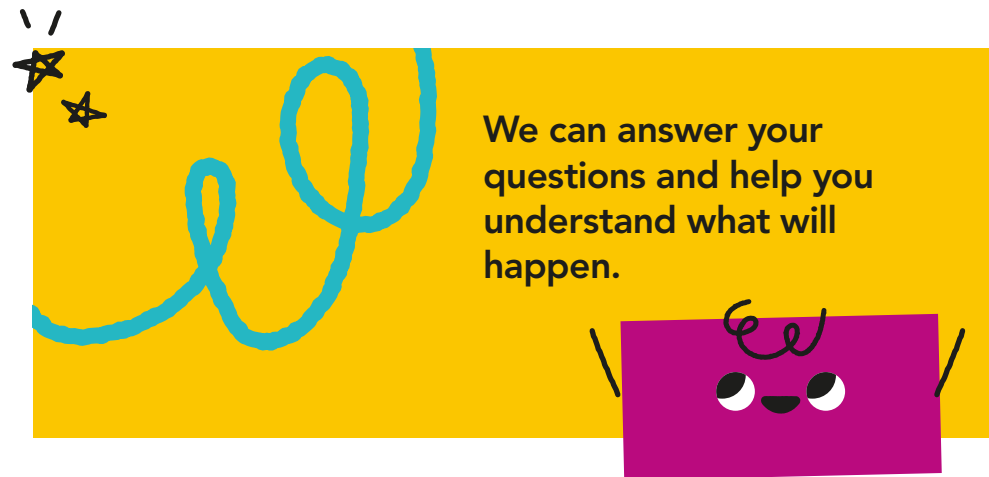
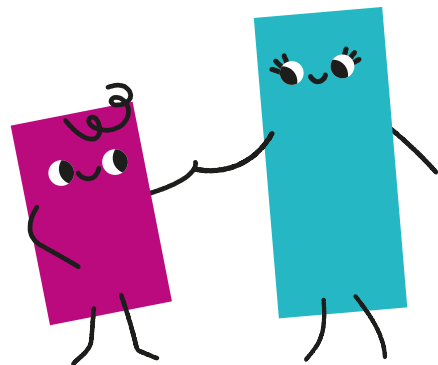
You can contact us at any time about how we process personal data and the types of data we store, or to withdraw consent by contacting us at 0300 303 5220 or emailing GetSupport@younglivesvscancer.org.uk

We are regulated by the Information Commissioner's Office (ICO). You have a right to make a complaint with them at any time. You can find further details on their website.

If you have any questions about the content of this guide or are looking for more information, please speak to your Young Lives vs Cancer Social Worker or contact us.

Can you help us improve our services? We'd love to hear from you. Contact our Voice team at voice@younglivesvscancer.org.uk

Information for grown-ups



We can answer your questions and help you understand what will happen.

This guide is to help young children understand Young Lives vs Cancer and their rights when accessing our services. This section is for grown-ups.

You can find more information about the support available from Young Lives vs Cancer on our website: younglivesvs cancer.org.uk/mychildhascancer

We need to collect certain data to be able to provide services to your child. We'll keep your information for as long as we need it to help your family, and for six years after this as standard. Find out how we use any personal data relating to yourself or your child, your information rights and how to exercise them in our Services Privacy Notice – you can find this at younglivesvs cancer.org.uk/privacy-policy

You might have already met a social worker from Young Lives vs Cancer on one of your hospital visits or talked to them on the phone. They're trained to work with children and explain things clearly. They work with other people who care for you, like doctors and nurses.

They'll give your grown-ups a phone number and email address to contact us.

Here are some ways they can help you:

- ✓ Talking to you about your treatment and what it might be like.
- ✓ Helping you and your family to be prepared.
- ✓ Talking to your school and helping them support you.



How we can help your family

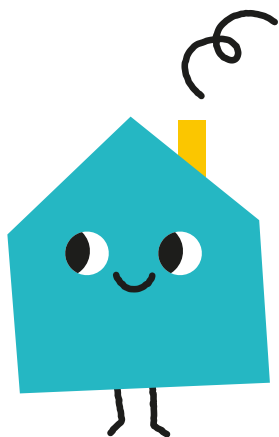


We can help your family with:

Day to day support: We can help by explaining tricky medical words, being there to listen if you're worried about something, and helping grown-ups sort out time off work and arrange care for other children in your family while you're in hospital.

Money help: We can help grown-ups with money for travelling to treatment and other things you might need.

A place to stay: We can help your family stay near to you when you're having your treatment.



Someone from Young Lives vs Cancer will reply to say thank you if you are happy.

If you are unhappy someone will speak to you within three working days. They will tell you what they will do next to make it better.

What if you're not happy with the plan to make it better?

Talk to us and we will ask someone else to look at your feedback again.

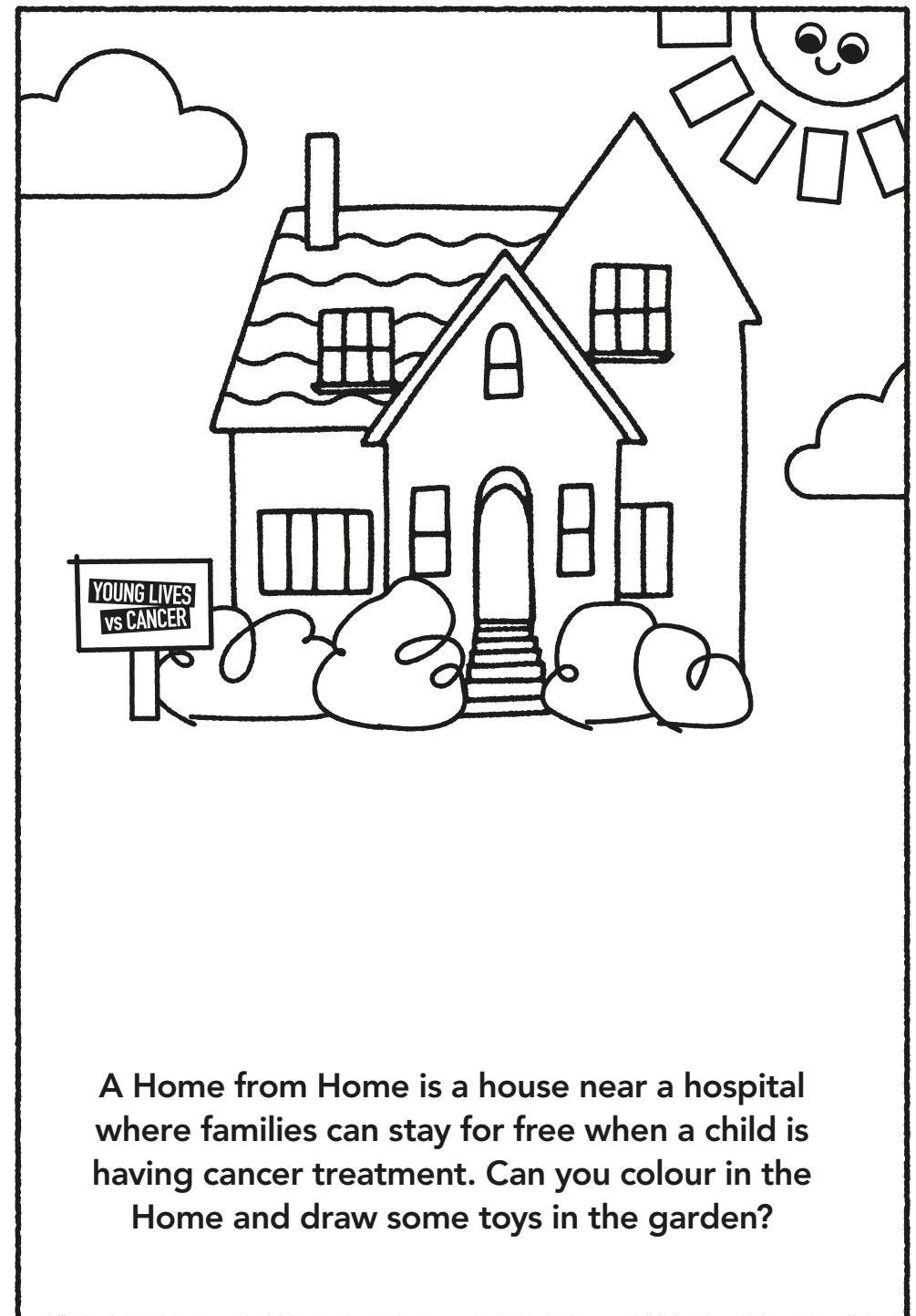
This will be someone very important in the charity, or someone who is in charge of Young Lives vs Cancer Social Workers in your area.

How to tell us what you think about our support

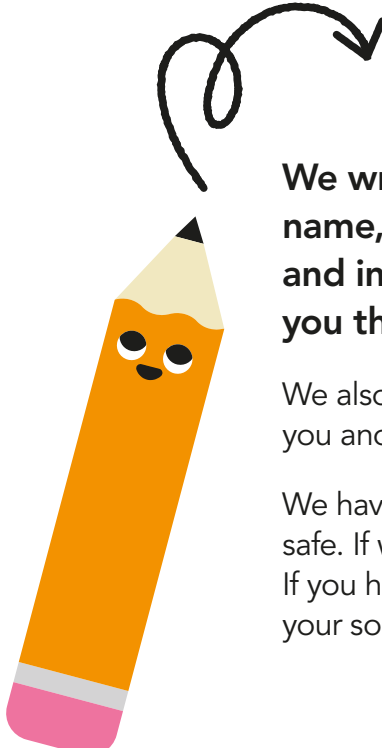
You can tell us if our work has made you happy or sad. You can also give us ideas to make our work better.

This is how you can tell us:

1. Talk to your grown-ups and ask them to let your Young Lives vs Cancer Social Worker know.
2. Talk to your social worker at Young Lives vs Cancer.
3. Email: Ask a grown-up to help you send us an email at supporter.services@younglivesvscancer.org.uk
4. Call us: Ask a grown-up if you can call us on 0300 330 0803.
5. Write to us: Ask a grown-up to help you write to us: Central Supporter Engagement Team, Young Lives vs Cancer, Whitefriars, Lewins Mead, Bristol BS1 2NT.
6. Send us a picture, photo, or recording if that is what helps you tell your story. You can send it to the address above, via email or by giving it to your social worker.



Why do we write down information about **you?**



We write down information like your name, birthday, address, contact details and information about your health to find you the best help.

We also write down a record of the work we do with you and your family.

We have to keep any information we have about you safe. If we don't do this, we will be breaking the law. If you have any questions about this, you can ask your social worker.



If you have any questions, you can ask your social worker.

Will we tell anyone else what **you say to us?**



We work with nurses, doctors, teachers and play specialists at the hospital. Sometimes we will chat to them about how you are getting on.

Sometimes we have to share information with people who work at the hospital. This is to keep you and others safe. We will always do our best to let you know if we are going to speak to someone else about you.

A Young Lives vs Cancer Social Worker is a good person to talk to if you're worried. If you tell your social worker something you want to keep private, they will always try to do that. But if what you tell them makes them worry that you or someone else might not be safe, they can't keep it a secret. They'll need to tell other people about it so they can make sure you're OK. They might need to tell your grown-ups too if it's safe to do so.